

EMC Documentum eRoom.net

Enabling collaboration across the enterprise

Instant, adaptable online workspace delivers enterprisewide benefits

EMC Documentum[®] eRoom.net is a hosted, Web-based workspace that can be up and running in minutes and quickly tailored for a specific project, process, or business initiative. Enabling project teams and departments in small to mid-size businesses to collaborate effortlessly with partners and suppliers, eRoom.net provides a secure, hosted environment that is simple to set up and use immediately. eRoom.net allows customers to leverage the benefits of a world-class collaboration infrastructure while enjoying all the benefits of a subscription-based, hosted environment.

Implementing EMC Documentum eRoom.net results in faster project completion, more streamlined processes, and high-impact collaborative applications across the enterprise and beyond. With eRoom.net, you can:

- Enable people from different departments, locations, and companies (including partners and suppliers) to work as closely as if they were in the same place—through a hosted, Web-based, feature-rich collaborative environment
- Provide users with an intuitive, browser-based interface that is universally accessible, effortless to use, and easily adaptable to the unique requirements of each environment
- Provide managers with instant visibility into the status of critical projects and programs through enterprise databases
- Increase efficiencies, minimize rework, and eliminate bottlenecks among disparate project teams through knowledge sharing and reuse of best practices

THE BIG PICTURE

For small to mid-size businesses looking for enterprise-class collaboration in a hosted environment, eRoom.net provides the following benefits:

- Less up-front investment—no need for internal IT investment
- IT resources freed to focus on core investments
- Quick implementation—hosted account can be up in minutes
- Increased scalability across the organization
- Backup and security provided by hosting provider
- Reduced downtime—better levels of service and little or no support overhead
- 99 percent uptime service-level agreements
- Disaster recovery plan
- Shorter purchasing approval cycles with monthly, self-service subscription model



eRoom.net provides a user-friendly workspace in a secure, hosted environment, allowing project teams to collaborate effortlessly with external colleagues, including partners and suppliers.

The power of eRoom in a hosted environment

Addressing specific customer requests, EMC Documentum has re-engineered portions of eRoom.net to handle more project process and details. It is the most complete collaborative tool available today, with a host of upgrades such as:

- **“My eRooms” features:** eRoom provides users with a single place to visit to access their list of commonly accessed eRooms. As with earlier versions of eRoom.net, My eRooms is available on the eRoom server, so users can access it from any workstation. By visiting the “My eRooms” page, users can initiate a full-text search for content within eRooms to which they have access.
- **Site-wide search with relevance ranking:** eRoom.net also provides users with one place to go to locate content or workspaces, no matter where they are within the larger site environment.
- **Copy and paste:** Items can now be cut/copied and pasted (or dragged and dropped) from any eRoom to any other eRoom within the same community. Database templates can also be copied and pasted from one eRoom to another.
- **Security options:** eRoom.net features improved security as well as flexible integration with third-party authentication products. Some of the security features include:
 - Improved permission flexibility for group management
 - Selected permission granting for tasks such as resetting passwords
 - FIPS-140-compliant encryption algorithms
- **User management:** User selection within a large list of users has also been improved with the introduction of a tabbed, alphabetically sorted selection interface. This reduces the number of clicks needed to select users for addition to eRoom member lists, access control lists, notification alerts, and other areas.

EMC Documentum eRoom.net is used by hundreds of organizations in a variety of industries to work creatively on client engagements, service deliveries, and more. It enables cost-effective collaboration across multiple departments, business units, and partner, contractor, and client organizations.



EMC Corporation
Hopkinton
Massachusetts
01748-9103
1-508-435-1000
In North America 1-866-464-7381
www.EMC.com

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